



Now, deaf and hard of hearing people can communicate with you, for inclusive service, sales and support.

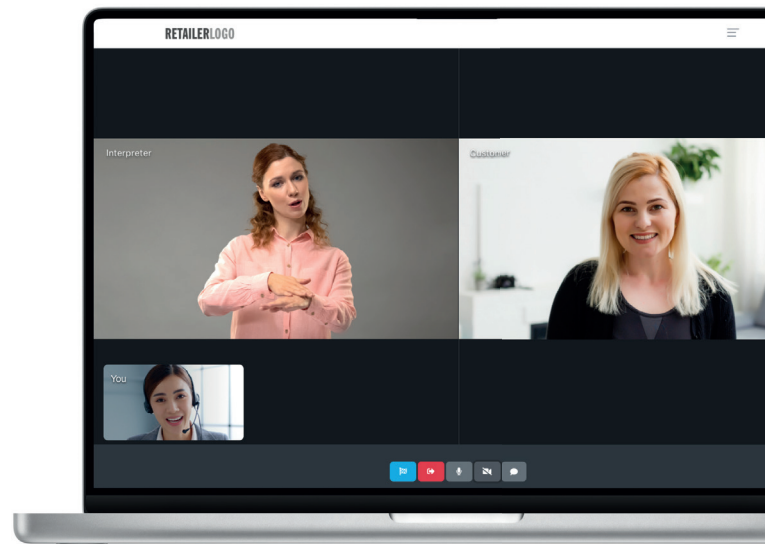
With more than 800,000 with hearing issues in Greece, there's a significant group of people who have probably never heard from you. And you from them.

That's why we created Valuelenz Inclusion. With its built-in three-way video capability, people with hearing issues can communicate directly with you via a sign language interpreter.

Now you can support the deaf and hard of hearing for any need. From customer information, to service and sales, barriers are removed, and you can connect with a community that had no easy access to you until now.


## WHY INCLUSION?

- The deaf and hard of hearing will enjoy customer care and shopping like never before
- 3-way video calls have live captioning as well as interpreters
- Sign language interpreters are provided by us
- Meet your Corporate Social Responsibility objectives and realize ESG initiatives



To learn more, please visit  
[valuelenz.com/dt-inclusion](https://valuelenz.com/dt-inclusion)

# INCLUSION SUBSCRIPTION PLANS

	<b>PREMIUM</b>	<b>ADVANCED</b>	<b>BASIC</b>
Total video-call duration included	500 min / month	100 min / month	20 min / month
User Accounts	5	3	1
<b>FEATURES</b>			
Greek sign language interpreter included	✓	✓	✓
In-store customer support with 2-way video (customer + interpreter)	✓	✓	✓
Remote customer support with 3-way video (customer + interpreter + sales agent)	✓	✓	
White-labeling of user interface	✓		
Chat	✓	✓	
Video-call captioning (transcription) in real-time	✓	✓	
Video-call booking with schedule management	✓	✓	
Call assignment to appropriate agent	✓		
Video-call recording & storage	✓		
Document uploading	✓		
Customer satisfaction questionnaire	✓	✓	✓
Mobile payments	✓	✓	✓
Customer behaviour analytics	✓	✓	✓

Valuelenz is hosted on the cloud, offered as SaaS, via a web browser. No app required.



**SHOPPING FREEDOM.  
NO LIMITS.**

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